

Platinum

Quick Installation Guide



GENEXIS

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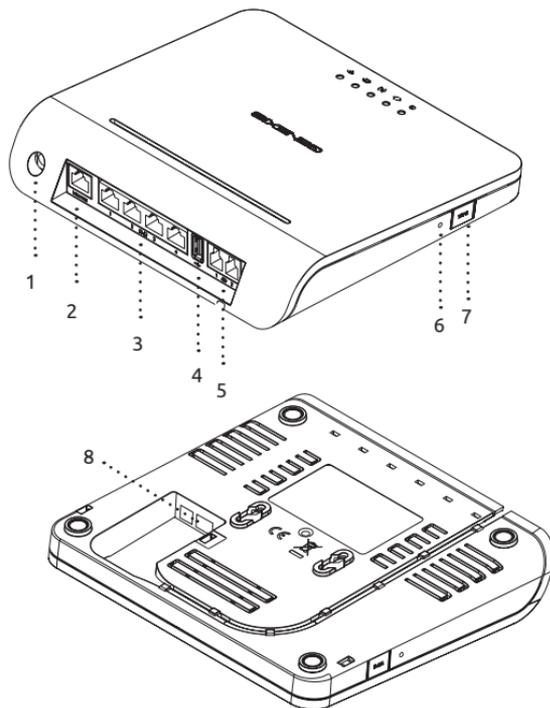
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1. PLATINUM OVERVIEW

User interfaces

	Description
1	Power connector
2	Internet port
3	Ethernet ports
4	USB 2.0 port
5	Telephony ports
6	Reset button (recessed)
7	WPS button
8	Fiber port

Your product port configuration may differ depending upon the specific model type.



Status feedback LEDs:

	Activity	Description	
	On (green)	Powered successfully	
	Flashes	Flashes during startup sequence	
	On (red) Off	System error No power	
	On Flash	Successful data uplink Firmware upgrade / provisioning initializing	
	Off	No data uplink	
		On Flash	Internet connection enabled Internet connection initializing
Off		Internet connection disabled	
		On Flash Off	Phone line enabled Phone line initializing Phone line disabled
		On Flash Off	WLAN enabled WPS active WLAN disabled
		LAN ports	Green
Yellow			10/100 Mbps connection
Blink	Network activity		

Buttons:

	Function	Action
	Restart	· Press and release button to initiate restart
	Factory restart	· Press and hold button for more than 5 seconds
		· LEDs will flash
	WPS	· Release button to initiate factory restart
		· Press and release button to initiate WPS
	WLAN control	· Press and hold the button for more than 5 seconds. WLAN LED will flash once. Release button to toggle WLAN on or off

2. INSTALLATION

Step 1

Before installation, make sure your Platinum is connected to your Internet modem or fiber demarcation point using either the Internet port, or fiber port (see page 2).

Step 2: Powering the device

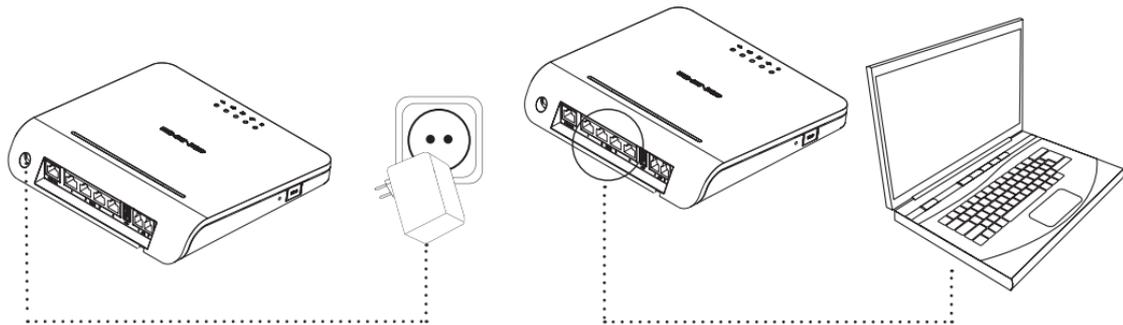
Connect the 12V plug of the supplied adapter to the Platinum power connector and connect the adapter to a power socket. The unit will now start up. During the start-up sequence the  LED flashes, and when the startup sequence is complete the  should be on. Other LEDs may flash during startup.

The complete start-up sequence may take several minutes.

Step 3: Connecting your computer

Connect your computer or laptop to one of the Ethernet LAN ports on the Platinum, using an RJ-45 Ethernet cable. Your provider can tell you which ports to use.

Note: refer to section "Fixed network setup" if your connection is not working directly from the start.



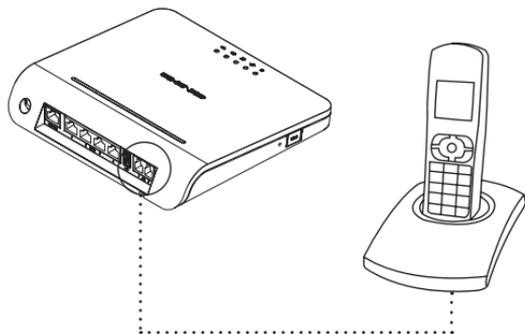
Step 4: Connecting your telephone

This step is only relevant if your Platinum has voice ports.

A standard analogue telephone handset can be connected to the active voice ports using an RJ-11 cable. The  LED indicates if voice is enabled and operating correctly.

Cleaning instructions:

Your Platinum product may be cleaned using a soft, dry cloth. For areas of persistent dirt, a damp cloth may be used with mild detergent. Product and LED logos may be damaged by using aggressive cleaning products or ethanol-based cleaners - if in doubt do not clean near these logos. Under no circumstances allow water or cleaning fluid to ingress the product, as this may cause permanent damage and prevent correct operation.



3. NETWORK SETUP

Step 1:

Open the web browser on your computer and check if your connection is working. If your connection is working, you can skip step 2 and 3.

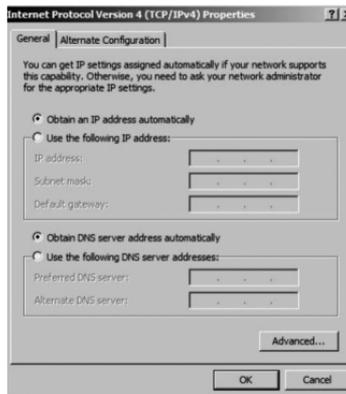
Step 2:

(Instructions for Windows Vista / Windows 7; for other operating systems please contact your service provider)

- On your computer, go to “Start” at the bottom left corner and click on “Control Panel”.
- The Control Panel window will appear. Click on “View Network Status and Tasks” at the “Network and Internet” category.
- The Network and Sharing Centre will appear:
 - For Windows Vista: Click on “Manage network connections” at the top left hand corner.
 - For Windows 7: Click on “Change adapter settings” at the top left hand corner.
- Right click on the correct “Local Area Connection” by identifying the correct network card and click “Properties”.
- Select “Internet Protocol Version 4 (TCP/IPv4)”. Click on “Properties”
- Select “Obtain an IP address automatically”, and “Obtain DNS server address automatically”. Save the settings by clicking “OK”, and close the window by clicking “OK” or “Close”.

Step 3:

Open your web browser and check if your connection is working. If your connection is not working, please refer to the troubleshooting section.



4. WIRELESS SETUP

This section is only relevant if wireless functionality is available on your Platinum. The  LED indicates if wireless functionality is enabled.

Step 1:

To set up the wireless connection between your computer and the Platinum you may need the SSID and WPA key of the Platinum. The SSID is the name of the wireless network. The WPA key is the password needed for your secured wireless network. The default SSID and the WPA key are printed on the label on the rear of your Platinum and on the separate labels included in the package.

You may write down these values here:

SSID: _____

WPA key: _____

Step 2:

(Instructions for Windows Vista / Windows 7; for other operating systems please contact your service provider)

- Go to "Start" at the bottom left corner and click on "Control Panel".
- The Control Panel window will appear. Click on "View Network Status and Tasks" at the "Network and Internet" category.
- The Network Connections window will appear. Click on the "Connect to a network".
- Show "Wireless" and select the network (SSID) that is printed on the label.
- If requested press the WPS button on your Platinum. Alternatively you can connect using the WPA key that is printed on the label.
- Your connection is now operational. Open your web browser and verify that your connection is working. If your connection is not working, please refer to the troubleshooting section.
- After installation you can manually change the SSID and WPA key, by using the web-interface of the Platinum.

5. CONFIGURING YOUR PLATINUM

Note: By default the router is configured correctly for most home networks. Changing the configuration is only advised for advanced users and might interrupt your connection. Please refer to page 3 on how to reset the router settings back to the factory default settings.

Step 1:

- Launch the web browser on your computer and enter `http://router` or the default IP address `http://192.168.1.254` in the address field. This address is also printed on the label on the back of your Platinum.

Step 2:

- Log in as 'admin', using the default password 'admin'.



It is strongly advised to change the password after you logged in for the first time.

Step 3:

- Configure the router to the desired configuration. Read the help text for additional information about this setting.

6. TROUBLESHOOTING

Issue	Action
 LED is off	Make sure you have connected the Platinum to a working power outlet, using the adapter shipped along with it. If the LED remains off, please contact your service provider.
 Red LED is on or flashing	System error. Power down the device, wait for 1 minute, then power the device back on. If the problem persists, contact your service provider.
 LED is off	Link is down. Check the physical uplink connection (which may differ depending upon model). If this problem persists, contact your service provider.
 LED is off	Internet connectivity is not enabled. Please contact your service provider.
 LED keeps blinking	Internet service initialization not completed. If this persists, contact your service provider.
 LED is off	Voice functionality is not operational. Please contact your service provider if voice functionality is expected.
 LED is off	Please check in the web interface if wireless functionality is enabled. Please contact your service provider if wireless functionality is expected. Some models do not include wireless functionality.
Web interface is not reachable	Check if Internet functionality is enabled , and if you have the correct router IP address.
How to reset the router settings?	See page 3

Europe-EU Declaration of Conformity



Hereby, Genexis BV declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

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